

# Component Procedures: Entertainment Systems

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# Component Procedures: Entertainment Systems

## All New Technical Service Bulletins (itype\_432)

Tsbs

- Diagnostic Tip: Voice Recognition Errors When Using iPhone With One Or More Emojis/Emoticons/Symbols In Contacts List (PIC5953D, 2018/06/14)
- Diagnostic Aid: Part Identification For Next Generation Infotainment Components And Correct Labor Codes (PIC6095C, 2018/07/06)
- Diagnostic Tip - Security Light on Intermittently / No Crank/No Start or Start Stall / Keyless Access Vehicles May Display No Remote/Fob Detected / Poor or No RKE Range / Service TPM (PIC5650M, 2025/08/06)

## All Technical Service Bulletins (itype\_100)

Tsbs

- XM Weather, Traffic, or Travel Link Displaying Dashes, NO DATA or UPDATING Message At Startup (PIC4707E, 2016/04/21)
- Diagnostic Tip: Voice Recognition Errors When Using iPhone With One Or More Emojis/Emoticons/Symbols In Contacts List (PIC5953D, 2018/06/14)
- Diagnostic Aid: Part Identification For Next Generation Infotainment Components And Correct Labor Codes (PIC6095C, 2018/07/06)
- Information on Multi-Media Infotainment Tester (MIT) Incompatibility Issues (17-NA-386, 2017/12/04)
- Audio System - USB/Multimedia Interface Information (09-08-44-013D, 2012/06/26)
- OnStar Bluetooth Pairing Limit And Operational Characteristics (PIC5759B, 2017/01/12)
- Return or Reimbursement of Cust Owned CDs, DVDs or Nav Discs (05-08-44-024E, 2016/09/30)
- Cannot Delete Paired Phone, Phone Missing From List, HVAC Button Lock Up On Display (Volt Only), HVAC Fan Speed Freezing On Display(Camaro Only), Navigation Address Entry Concerns (Encore only), XM Background Graphics Default, Radio Freezes And/Or Resets (PIC6158B, 2016/02/15)
- Information on Using MyBuick, MyCadillac, MyChevrolet, and MyGMC Phone Applications to Control GM Accessory Remote Start Kits (16-NA-355, 2018/10/22)
- Diagnostic Tip: Apple Device Connectivity Issues due to USB Cord Concern (PIT5399A, 2018/05/23)
- CD/DVD Will Not Eject from Instrument Panel Mounted Player (PI0124E, 2012/12/07)
- OnStar Will Not Power Up (PIC5491K, 2017/12/18)
- Diagnostic Tip - Security Light on Intermittently / No Crank/No Start or Start Stall / Keyless Access Vehicles May Display No Remote/Fob Detected / Poor or No RKE Range / Service TPM (PIC5650M, 2025/08/06)
- OnStar Bluetooth Option Availability (PIT4733K, 2017/01/12)
- Instructions for Installing Techline Infotainment DVD (GMNA Only) (PI0744, 2012/07/10)

## Repair Tips (itype\_110)

Tsbs

- Audio System - USB/Multimedia Interface Information (09-08-44-013D, 2012/06/26)
- Return or Reimbursement of Cust Owned CDs, DVDs or Nav Discs (05-08-44-024E, 2016/09/30)

## Erratic Operation (itype\_132)

Tsbs

- Cannot Delete Paired Phone, Phone Missing From List, HVAC Button Lock Up On Display (Volt Only), HVAC Fan Speed Freezing On Display(Camaro Only), Navigation Address Entry Concerns (Encore only), XM Background Graphics Default, Radio Freezes And/Or Resets (PIC6158B, 2016/02/15)
- Diagnostic Tip: Apple Device Connectivity Issues due to USB Cord Concern (PIT5399A, 2018/05/23)
- Diagnostic Tip: Voice Recognition Errors When Using iPhone With One Or More Emojis/Emoticons/Symbols In Contacts List (PIC5953D, 2018/06/14)

## Inoperative (itype\_148)

Tsbs

- XM Weather, Traffic, or Travel Link Displaying Dashes, NO DATA or UPDATING Message At Startup (PIC4707E, 2016/04/21)
- OnStar Will Not Power Up (PIC5491K, 2017/12/18)

## Out of specification (itype\_158)

Tsbs

- CD/DVD Will Not Eject from Instrument Panel Mounted Player (PI0124E, 2012/12/07)

## **Miscellaneous Information (itype\_111)**

Tsbs

- Information on Using MyBuick, MyCadillac, MyChevrolet, and MyGMC Phone Applications to Control GM Accessory Remote Start Kits (16-NA-355, 2018/10/22)
- Diagnostic Tip: Apple Device Connectivity Issues due to USB Cord Concern (PIT5399A, 2018/05/23)

## **Tools and Equipment (itype\_113)**

Tsbs

- Information on Multi-Media Infotainment Tester (MIT) Incompatibility Issues (17-NA-386, 2017/12/04)

## **Vehicle / Component Identification (itype\_118)**

Tsbs

- Diagnostic Aid: Part Identification For Next Generation Infotainment Components And Correct Labor Codes (PIC6095C, 2018/07/06)